



**DAIKIN**

# Altherma Heat Pump User Guide.

## Welcome to the Daikin Altherma Heat Pump User Guide

This User Guide has been compiled for your convenience by Daikin Premier Partner, Elite Services Group.

The User Guides provides self help links to content that is produced exclusively by Elite Services Group and by approved third-party external sources, for you the user to reference should you require to do so.

Please read the information presented carefully before operating the user interface to ensure the best possible performance.

If you need more help, please contact the team.

## How to use this User Guide.

If you have a printed User Guide:

1. Choose the guide you wish to view
2. With a mobile phone, or tablet device, open the camera app
3. Scan the QR code and follow the web page link.

If you have a digital version of this User Guide:

1. Choose the guide you wish to view
2. Click the QR code to open the link
3. Follow the web page link.

**Daikin Altherma  
User Guide.**



**How to change settings on  
the Daikin ONECTA app.**



**How-to videos for the  
Daikin Altherma Madoka.**



**How to re-pressurise a  
heat pump system**



**How-to guides for the  
Daikin Altherma MMI  
(User Interface).**



**How to bleed a radiator.**



**Three top tips to  
maximise your  
heat pumps efficiency.**



**How to clean a filter  
basket for low flow errors.**



**What Is COP/SCOP?**



**Why you should stop  
turning off your radiators.**



**Daikin ONECTA app  
(Setup tutorial).**



**Using the heat pump  
defrost cycle.**



**What you should do if you  
encounter a AH-00 fault  
code, or red flashing light.**



Need help? Call 01482 770550 or email [enquiries@elitesg.co.uk](mailto:enquiries@elitesg.co.uk)

[elitesg.co.uk](http://elitesg.co.uk)     



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